



TWO-FACTOR AUTHENTICATION (2FA) REGISTRATION/UPDATE FORM FOR UOB PERSONAL INTERNET BANKING (PIB) AND UOB MOBILE (MBK) SERVICES

Step 1 - Print the form, complete and sign it.

Step 2 - Mail the completed form to "Robinson Road P O Box 1282 Singapore 902532" with the enclosed Business Reply Envelope (BRE)

Note: Faxed copy is not acceptable

SECTION 1: YOUR PARTICULARS (MANDATORY)

Name (as in NRIC/Passport*)
(Dr/Mr/Miss/Mrs/Mdm*)

NRIC/Passport Number*

Country of Issue

SECTION 2: 2FA REGISTRATION/UPDATE AND 2FA MOBILE PHONE NUMBER UPDATE

To apply for 2FA, please select:

SecurePlus token¹ (MANDATORY) AND/OR

SMS-OTP²

My local / overseas* mobile phone number is:

(Country Code) (Mobile Phone Number)

To update your existing 2FA³/2FA mobile phone number, please select:

SMS-OTP² Registration/Update

Please register/update* my mobile phone number to receive One-Time Password (OTP) via SMS.

My local / overseas* mobile phone number is:

(Country Code) (Mobile Phone Number)

Token-OTP¹ Registration

I wish to request for SecurePlus token.

1: I understand that it requires at least 14 working days from the date of receipt of the application form for the SecurePlus token to be sent to my PIB/MBK primary account mailing correspondence address as per the Bank's record. If I do not register for SMS-OTP, I can only perform Balance Enquiry online during this period.

2: The mobile phone number will be used for the purpose of UOB Personal Internet Banking and UOB Mobile Services SMS-OTP, UniAlerts, Online Transaction Notifications and Credit Card Security Alerts / Authentication Subscriptions by SMS.

3: I will receive an additional 2FA (SMS/Token-OTP).

SECTION 3: 2FA TOKEN UPDATE - For replacement of Faulty/Lost token device

A replacement fee of S\$20/- is chargeable for replacement of token, if you return your existing token to the Bank, the replacement fee will be waived.**

To replace for SecurePlus token, please select **ONE** of the following options:

** I lost my current token/SecurePlus token*.

** My current token/SecurePlus token* is faulty/damage*. (I enclosed herewith the faulty/damage token for your verification).

Please indicate the returned token device Serial Number

_____ - _____ - _____

Please fill in your UOB Account Number for debiting of replacement fee

_____ - _____ - _____

I request to change my token to SecurePlus token.

I did not receive the token.

SECTION 4: 2FA TERMINATION

2FA Termination⁴ (You may tick more than 1 box)

I would like to terminate:

SMS One-Time Password (SMS-OTP)

Token One-Time Password (Token-OTP)

4: I am aware that without 2FA, I can only perform Balance Enquiry via UOB Personal Internet Banking and UOB Mobile Services.

AUTHORISATION & AGREEMENT

In consideration of the Bank agreeing to my request to extend UOB Personal Internet Banking and UOB Mobile Services as selected in this Application Form, I confirm that I have read and understood and that I agree to be bound by the Terms and Conditions of the UOB Personal Internet Banking and UOB Mobile Services (copies of which are available at the Bank's website uob.com.sg) and any amendment thereof as the Bank may introduce from time to time in connection with the use of the said service(s), and to indemnify the Bank from and against all claims, demands, losses, charges and expenses which the Bank may sustain, incur and be liable as a result of the Bank agreeing to my said request. I confirm that I am not an undischarged bankrupt and there has been no Statutory Demand served on me and that there have been no legal proceedings commenced against me at the time of this application.

Authorised Signature

Thumbprint (if any) must be affixed in the presence of a bank officer.
Please bring along NRIC/Passport for identification purpose.

Date

FOR BANK USE ONLY

Attended By:

Signature Verified By:

Approved By:

Signature & Name

Date

Signature & Name

Date

Signature & Name

Date

* Please delete where inapplicable.

Please send us your application with this prepaid business reply folder.

1. Fold along the dotted lines.
2. Fold and insert your application form and any other required document into this prepaid business reply folder.
3. Seal along the edges of this prepaid business reply folder with clear tape (do not staple).
4. Drop your sealed prepaid business reply folder into your nearest post box.

**BUSINESS REPLY SERVICE
PERMIT NO. 02649**



UNITED OVERSEAS BANK LIMITED
Robinson Road P.O. Box 1282
Singapore 902532

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paid by
addressee. For
posting in
Singapore only.